

# HKIB Annual Banking Conference 2019 Regulatory Update

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#### **Regulatory Update**





# Supervision of Virtual Banks and Technology Initiatives



#### **Promotion of Virtual Banking**

#### Objectives for introducing virtual banks (VBs)

Facilitate fintech development and innovation

Offer better customer experience

Promote financial inclusion

# Granting of VB licences March - May 2019 Tentative business commencement date Early 2020 6th month 9th month

Preparing for the launch of VB services



#### **Policy Objectives**

Fintech development and innovation
 Better customer experience

#### 3. Financial inclusion



 Use of fintech in service offerings

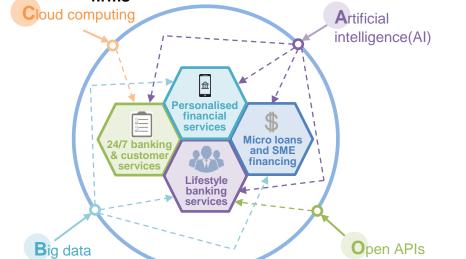


Virtual banks

 Service underserved customer segments

 No minimum account balance / low-balance fees







Many retail banks waived low-balance fees in August 2019



About half of the eight VBs will provide services to SMEs



#### **Supervision of Virtual Banks**

#### **VB** supervisory approach

- Risk-based and technology-neutral
- Same set of supervisory requirements applicable to incumbent banks

#### Three key risk areas

Technology risk management

Customer protection (including data privacy)

Anti-money
laundering and
counter-financing
of terrorism
(AML/CFT)



#### **Technology Risk Management**



- Analysing industry feedback
- High-level principles on use of AI

#### **Operational resilience**

- Rising operational disruptions and cyber threats
- Collaboration with overseas regulators
- Sheltered harbour-like data backup arrangements
- Cyber resilience, especially Cyber Incident Response and Recovery (CIRR)



#### **Bank Culture**



#### **Supervisory framework**

Self-assessment

Focused reviews

Culture dialogues



#### **Key Developments**

Supervisory measure	Key developments
Self-assessment (Commenced in early 2019)	<ul> <li>Reviewing reports covering 30 banks</li> <li>To draw insights for sharing with industry</li> </ul>
Culture dialogues (Recently commenced in Q3 2019)	<ul> <li>Arranged with a few banks</li> <li>To discuss effectiveness of culture enhancements</li> <li>To convey supervisory observations on conduct issues</li> </ul>
Focused reviews (To commence in 2020)	> To deep dive into certain key areas of bank culture



## Preliminary Observations from Industry's Selfassessments on Culture

Good to see efforts in promoting sound culture

Expect to see more insights in some areas



### **Green and Sustainable Banking**



#### **Regulatory Approach**





#### Survey (April 2019)

- First stocktake
- Observations
  - Green assets
  - Varying degree of readiness
  - Disclosure
  - > Challenges



#### **Common Assessment Framework**

- Comprehensive check
- Not pass or fail test
- Facilitate HKMA policy formulation
- Facilitate Als
  - Review of readiness and preparedness
  - Communication
  - Formulation of strategies and approaches

## Developments

Working Group

Capacity building events

Consultation by end-2019

Conduct assessment in 2Q 2020