

### **Banking complaints handled by the HKMA**

<b>June 2022</b>	<b>Conduct-related issues</b>	<b>General banking services<sup>Note</sup></b>	<b>Total</b>
<b>In progress as at 31 May 2022</b>	155	680	<b>835</b>
<b>Received in June 2022</b>	24	339	<b>363</b>
<b>Completed in June 2022</b>	(26)	(224)	<b>(250)</b>
<b>In progress as at 30 June 2022</b>	153	795	<b>948</b>

Note

These are complaints concerning service quality and commercial disputes.