

# DBS Bank (Hong Kong) – Startup Xchange

## About the bank

DBS is a leading financial services group in Asia with a presence in 18 markets. Headquartered and listed in Singapore, DBS is in the three key Asian axes of growth: Greater China, Southeast Asia and South Asia. The bank's "AA-" and "Aa1" credit ratings are among the highest in the world.

Recognised for its global leadership, DBS has been named "[World's Best Bank](#)" by Euromoney, "[Global Bank of the Year](#)" by The Banker and "[Best Bank in the World](#)" by Global Finance. The bank is at the forefront of leveraging digital technology to shape the future of banking, having been named "[World's Best Digital Bank](#)" by Euromoney. In addition, DBS has been accorded the "[Safest Bank in Asia](#)" award by Global Finance for 11 consecutive years from 2009 to 2019.

## Internship Information

**Name of Department(s) offering internship positions:**  
Digital / Innovation

**Internship Duration:** 6-month

**Internship Period:** Within 01/06/2021 – 31/12/2021

## Intern's Job Description

### Job Duties:

The intern will be involved in projects that aims to transform the digital customer / employee experience. He / she will obtain exposure to work with vendors, FinTech startups, and various senior stakeholders within the bank across all business units, in particular to support the project manager in performing below related tasks:

- Arrange and prepare for meetings/workshops with business users to drive the requirements gathering, conduct feasibility study, and/or gap analysis to design future states
- Prepare and maintain service blueprint or other workshop documentations for various digital services, based on discussions from workshops or brainstorming sessions
- Perform data analytics for business performance tracking and compile regular status report for management update
- Conduct research on latest technological trends and players in the market
- Gather, analyze and document business requirements for solution prototyping and development
- Assist in planning and execution of events, project coordination, and administrative tasks on needed basis

### Requirements:

- (A) Education Background:
  - 2nd year or above UG student / PG student
- (B) Discipline Preferred:
  - Computer Science, Engineering, Business Administration
- (C) Technical Skills:
  - Excellent knowledge of Microsoft Office applications, especially Excel and Powerpoint
  - Experience in one or more of the following languages / systems is a plus: JavaScript, Python, Spark, Hadoop
- (D) Language Proficiency:
  - Good command of English and Chinese
- (E) Others:
  - Currently studying towards a Bachelor's degree in Engineering, Computer Science, Information Management, Business Administration or similar
  - Strong interest in technology and the banking sector
  - Demonstrate the capacity to work in a team environment
  - Good attention to details, strong analytical and problem solving skills
  - Ability to adapt quickly to challenging situations and find innovative solutions