

# DBS Bank (Hong Kong) – Startup Xchange

## About the bank

DBS is a leading financial services group in Asia with a presence in 18 markets. Headquartered and listed in Singapore, DBS is in the three key Asian axes of growth: Greater China, Southeast Asia and South Asia. The bank's "AA-" and "Aa1" credit ratings are among the highest in the world.

Recognised for its global leadership, DBS has been named "[World's Best Bank](#)" by Euromoney, "[Global Bank of the Year](#)" by The Banker and "[Best Bank in the World](#)" by Global Finance. The bank is at the forefront of leveraging digital technology to shape the future of banking, having been named "[World's Best Digital Bank](#)" by Euromoney. In addition, DBS has been accorded the "[Safest Bank in Asia](#)" award by Global Finance for 11 consecutive years from 2009 to 2019.

## Internship Information

**Name of Department(s) offering internship positions:**  
CBG Digital & Ecosystems

**Internship Duration:** 6-month

**Internship Period:** Within 01/06/2021 – 31/12/2021

## Intern's Job Description

### Job Duties:

The intern will be involved in projects that aims to transform the customer / employee experience. He / she will obtain exposure to work with corporate partners, FinTech startups, and various senior stakeholders within the bank, in particular to support the partnership manager in performing below related tasks:

- Conduct research on business landscape, corporate entities, and fintech players related to the business development and partnership engagement workflow
- Conduct research on latest technological and UX trends within the Financial sector globally
- Gather, analyze, and document business requirements for solution prototyping and development
- Perform review to ensure alignment between available technological capabilities and business requirements
- Arrange meetings/workshops with business users to drive the requirements gathering, conduct feasibility study, and/or gap analysis to design future states
- Draft and maintain project workplans, compile regular status report for management update
- Assist in planning and execution of events, project coordination, and administrative tasks on needed basis

### Requirements:

- (A) Education Background:
  - 2nd year or above UG student / PG student
- (B) Discipline Preferred:
  - Computer Science, Design, Engineering, Business Administration
- (C) Technical Skills:
  - Excellent knowledge of Microsoft Office applications, especially Excel and Powerpoint
  - Understanding of user centric design, UI/UX concepts, and
- (D) Language Proficiency:
  - Good command of English, Cantonese (plus but not required), and Chinese (plus but not required)
- (E) Others:
  - Currently studying towards a degree in Computer Science, Design, Engineering, Information Management, Business Administration or similar
  - Strong interest in technology and the banking sector
  - Curious to stay savvy about industry and UX trends
  - Demonstrate the capacity to work in a team environment
  - Good attention to details, strong analytical and problem-solving skills
  - Ability to adapt quickly to challenging situations and find innovative solutions