

## Hang Seng Bank

### About the bank

Founded in 1933, Hang Seng is one of Hong Kong's largest listed companies. In keeping with our name, which means "ever-growing" in Chinese, we are launching different Fintech initiatives with customer-centricity that integrate with the increasingly fast-moving market and mobile lifestyles.

Hang Seng was the first bank in Hong Kong to launch AI chatbots that offer retail banking customers round-the-clock assistance, with service further extended to our commercial banking customers. Biometric authentication and mobile security key have also been rolled out to ensure that customers enjoy easy and secure access to digital services. The recent launch of a one-stop personal payment platform and all-in-one digital payment collection services have further reinforced the Bank's strong position on the digital financial services landscape.

Join us at the forefront of a smart, dynamic banking business in a constantly evolving and innovative environment – an environment where you can flourish.

### Internship Information

#### Create Possibilities Through Innovation

We adopt a multi-disciplinary approach to the Accelerator Scheme.

Depending on candidates' preference, aptitudes and technical backgrounds, we will assign successful applicants to work in digital related projects and duties within our Commercial Banking, Retail Banking and Wealth Management, or Innovation department.

Over the course of the placement, you will assist in implementing various Fintech projects including blockchain, artificial intelligence, deep learning, robot advisor, mobile payment/wallet, ad tech, biometrics, cloud computing, big data analytics, and IT security etc.

Most importantly, you will grow under an environment which does not only advocate technological transformation, but also takes care on incubating creative energy via people-centric, flexible workplace.

#### Name of Department(s) offering internship positions:

- 1) Commercial Banking
- 2) Retail Banking and Wealth Management
- 3) Strategic Planning and Corporate Development

**Internship Duration:** 6 / 11 months

### Intern's Job Description

#### Job Duties:

##### 1) Commercial Banking

You will support the development of next generation Business Banking Digital and Trade Finance Blockchain platforms, with focus on enhancing usability and online customer experience, driving digital sales. Intern can gain knowledge on digital project deployment, Agile project management model, and various commercial banking services.

#### (A) Education Background:

- Non final year UG students who have keen learning curiosity to latest Fintech development

#### (B) Discipline Preferred:

- All academic disciplines welcome

#### (C) Technical Skills:

- Technical knowledge is NOT a prerequisite for non-programming jobs
- Good knowledge of application software (MS Word, Excel, PowerPoint) & Chinese Word Processing

2) **Retail Banking and Wealth Management**

As a young talent in banking industry, you will research on emerging technologies and trends for consumer assets, investment and insurance (I&I) products, and implement digital strategy projects for our valued personal customers with a fresh set of eyes. Intern can gain knowledge on digital project deployment, and various retail banking and wealth management products and proposition strategies.

3) **Strategic Planning and Corporate Development**

You will involve in business strategies development and enhancement in various Fintech related projects. Intern will be able to gain insights through liaising with start-ups and Fintech companies and build up valuable relationship within the venture capital, investment and start-up community.

(D) **Language Proficiency:**

- Good command of written and spoken English;
- Good command of written Chinese, with proficiency in Mandarin an advantage.

(E) **Others:**

- Strong business acumen and analytical ability
- Keen interest in latest Fintech development and implementation
- Excellent interpersonal and communication skills
- Capable of serving as a role model for displaying openness, teamwork and integrity

Enquiry email (if any): [tao.reo@hangseng.com](mailto:tao.reo@hangseng.com)