

DBS Bank (Hong Kong) – Consumer Bank

About the bank

DBS is a leading financial services group in Asia, with over 280 branches across 18 markets. Headquartered and listed in Singapore, DBS has a growing presence in the three key Asian axes of growth: Greater China, Southeast Asia and South Asia. The bank's "AA-" and "Aa1" credit ratings are among the highest in the world.

Recognised for its global leadership, DBS has been named "[Global Bank of the Year](#)" by The Banker and "[Best Bank in the World](#)" by Global Finance. The bank is at the forefront of leveraging digital technology to shape the future of banking, having been named "[World's Best Digital Bank](#)" by Euromoney. In addition, DBS has been accorded the "[Safest Bank in Asia](#)" award by Global Finance for ten consecutive years from 2009 to 2018

Internship Information

Name of Department(s) offering internship positions:
Consumer Banking Group

Internship Duration: 6-month

Internship Period: Within 01/06/2020 – 31/12/2020

Intern's Job Description

Job Duties:

- The intern will involve in digital projects that aims to transform the customer / employee experience for our consumer bank customers. He she will obtain exposure to work with vendors, FinTech startups, and various stakeholders within the bank.
- Support the execution of channel/product delivery to the highest quality user experience
- Collaborate with internal and external for helping stakeholders understand online channel/ product benefits and define unique selling proposition
- Work closely with regional team, innovation team and technology teams

Requirements:

- (A) Education Background:
 - 2nd or 3rd year UG student
- (B) Discipline Preferred:
 - Business, Computer Science, Engineering, IT or related discipline
- (C) Technical Skills:
 - Excellent knowledge of Microsoft Office applications, especially Excel and Powerpoint
 - Hands-on experience in data and programming (Python, R, C/C#, Machine Learning, SQL, etc.)
- (D) Language Proficiency:
 - Good command of English and Chinese
- (E) Others:
 - Strong understanding in Consumer Banking business and products
 - Be highly aware of market trend, new technologies, new Fintech products and advisory technologies
 - Understanding in digital channel management, product development/ e-commerce and initiatives is a plus
 - Exposure / experience in APP development or Fintech integrations is a plus
 - Understand Agile and Continuous Integration/Continuous Delivery methodologies
 - Creative thinking to generate new idea to deliver business value
 - Solid problem-solving skills with ability to consider alternative and lateral solutions, with the ability to anticipate challenges