

# The Hongkong and Shanghai Banking Corporation Limited

## About the company

HSBC is one of the world's leading international banks. Whether you are looking for a first job or taking the next step in your career, we offer many ways for you to realise your ambitions. Come and work with us and you'll have opportunities to make connections all over the world and help build the bank for the future.

HSBC is committed to building a culture where all employees are valued, respected and opinions count. We take pride in providing a workplace that fosters continuous professional development, flexible working and opportunities to grow within an inclusive and diverse environment. Personal data held by the Bank relating to employment applications will be used in accordance with our Privacy Statement, which is available on our website.

## Internship Information

### What to expect

Supported by experienced managers, colleagues and a wide network of diverse peers, you'll be encouraged to take on responsibility and bring new ideas to the table. You will be valued as an individual and for the contribution you make.

Work placements generally last around six months and may be eligible for credit equivalencies, subject to university requirements.

You can expect practical experience that will complement your academic studies, embedding our values while growing your career. During the placement, you will be challenged to use your talents and academic knowledge to add value to the bank and improve your professional and personal skills.

### Learning, development and support

The placement will equip you with the skills and experience required to start a successful career with HSBC, as well as the opportunity to develop your professional network with colleagues around the world.

You will have the opportunity to build your skills and banking knowledge in a real working environment and to take on responsibilities in a selection of interesting projects.

**Name of Department(s) offering internship positions:**  
Commercial Banking

**Internship Duration:** 6 months  
**Internship Period:** 7 / 2023 – 12 / 2023

### Intern's Job Description

#### Job Duties:

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To support our digital platform development and operations - students will be able to experience working in an agile environment, learn about design thinking and get hands-on experience in digital product management

Risk and impact understanding – understand how the bank processes operate, including technology rollouts and announcements, where it connects to the various risk functions, e.g. Legal, Regulatory Compliance, regulators via copy writing and translations, UAT

Assist with the digital product release process and coordinate all of the activities required to bring the product to market - students will be able to learn what is required in a product release process and get hands on experience in working with various teams including developers, IT, product, commercialisation

Analyse the customer touch-points to achieve business objectives and ensure positive user experience of the products - students will be able to understand customers' feedback and how to turn insights into actions

Research on latest trends on innovation and growth and conduct qualitative and quantitative surveys

To support commercialization activities and drive engagement for the digital platform - students are able to learn how to plan, execute and evaluate on the effectiveness of various activities

#### Requirements:

- Preferably undergraduate students from any degree discipline graduating in 2023, 2024 or 2025
- Proficient with MS PowerPoint, Excel
- Knowledge in programming would be an advantage
- Be fluent in English and Cantonese, however knowledge of Mandarin would be an advantage
- Strong verbal, presentation, and written communication skills
- Self-driven with ability to work in a team managing projects, regularly sharing work and updates, actively seeking out feedback and willingness to taking direction
- Hong Kong SAR nationals who have the legal right to work in Hong Kong