

## Citi Hong Kong - Placement Analyst (Digital Banking)

### About the bank

Citi Global Wealth Consumer Bank serves more than 110 million clients across the world. Our elite teams work at the forefront of technology, providing best-in-class solutions to consumers and small business. Powered by innovative minds, we continually seek to go far beyond expectations, consistently enhancing lives and the way people bank, to shape the future of global banking.

You will find our consumer bank strategically positioned in the world's top cities with the highest consumer banking growth potential, across all four of our global regions. We have the following primary business lines: Branded and Retail Services, Retail Banking and Wealth Management, Mortgage and Credit Cards. Together, they account for 2,300 branches, \$291 billion in deposits, \$300 billion in loans, and \$176 billion in assets under management. Consumer Bank is the leading credit card issuer in the world, with more than \$175 billion in receivables across branded and private label cards.

### Internship Information

You can look forward to a 6 full time working opportunity which begins with firm-wide orientation together with other placement analysts and summer analysts. The placement opportunity will enable you to grow quickly into positions of responsibility, we expect our placement analysts to perform as our full time employees, involve in different mobile and digital projects implementation, troubleshoots and resolves online banking and mobile banking related issues with hands-on opportunities to apply agile methodology to introduce new features to the customers quickly.

We are looking for creative thinker who can help us to progress Citi and the global banking industry forward, you will involve in latest FinTech trend research and assess to senior management.

This is a quick pass into our 2024 Global Consumer Bank Summer Analyst Program, which eventually serves as the entry ticket of our 2025 Global Consumer Bank Full Time Analyst Program.

**Name of Department(s) offering internship positions:**  
**Digital Banking Team, Global Consumer Bank**

**Internship Duration:** 6 months  
**Internship Period:** Start in Jun 2023 / Jan 2024

### Intern's Job Description

#### Job Duties:

- Get exposure in fintech related projects, including opportunities to connect with the developer community and merchant partners in various open banking opportunities.
- Groom potential talents in the digital banking and fintech industries
- Get involved in agile development methodology and design thinking principles
- Produce research papers on latest fintech trends and the opportunities for Citi.
- Involved in the development of :
  - Fintech projects e.g. Open API, Chatbot, biometric authentication
  - Digital banking development projects e.g. UI/UX enhancements, introduce new/enhanced functionalities on online and mobile banking
  - Tasks include: user requirement / user story, UI/UX design, testing, implementation

#### Requirements:

##### (A) Education Background:

- Undergraduate / Postgraduate students graduating in Dec 2024 – Jun 2025, with minimum CGPA of 3.2/4.0

##### (B) Discipline Preferred:

- Any Discipline

##### (C) Attributes:

- Strong analytical and problem solving skills
- A creative thinker with true passionate about mobile, apps and disruptive technology
- Knowledge of software development
- Excellent communication and interpersonal skills, confident in working with technical and business teams
- Flexible, ability to work under pressure and detail-minded

##### (D) Language Proficiency:

- Good command of written and spoken English;
- Good command of written Chinese, spoken Cantonese and/or Mandarin.