

Citi Hong Kong - Placement Analyst (Technology)

About the bank

Citi Global Wealth Consumer Bank serves more than 110 million clients across the world. Our elite teams work at the forefront of technology, providing best-in-class solutions to consumers and small business. Powered by innovative minds, we continually seek to go far beyond expectations, consistently enhancing lives and the way people bank, to shape the future of global banking.

You will find Citi Consumer Bank strategically positioned in the world's top cities with the highest consumer banking growth potential, across all four of our global regions. We have the following primary business lines: Branded and Retail Services, Retail Banking and Wealth Management, Mortgage and Credit Cards. Together, they account for 2,300 branches, \$291 billion in deposits, \$300 billion in loans, and \$176 billion in assets under management. Our Consumer Bank is the leading credit card issuer in the world, with more than \$175 billion in receivables across branded and private label cards.

Internship Information

You can look forward to a 6 months full time working opportunity which begins with firm-wide orientation together with other placement analysts and summer analysts. The placement opportunity will enable you to grow quickly into positions of responsibility, we expect our placement analysts to perform as our full time employees, involve in different mobile and digital projects implementation, troubleshoots and resolves online banking and mobile banking related issues with hands-on opportunities to apply agile methodology to introduce new features to the customers quickly.

We are looking for creative thinker who can help us to progress Citi and the global banking industry forward, you will involve in latest FinTech trend research and assess to senior management.

This is a quick pass into our 2024 Global Consumer Bank Summer Analyst Program, which eventually serves as the entry ticket of our 2025 Citi Global Consumer Bank Full Time Analyst Program.

Name of Department(s) offering internship positions:

Technology Team, Global Consumer Bank

Internship Duration: 6 months

Internship Period: Start in Jun 2023 / Jan 2024

Intern's Job Description

Job Duties:

- Having opportunities to participate in Fintech or Emerging Technologies initiatives
- Having opportunities to have an in-depth experience of real banking industry
- Having opportunities to participate in different scales projects and understand and practice Agile project management skills
- Involve In:
 - Mobile banking enhancements
 - Digital/online solutions implementation
 - Engage in Open API use cases discussion and implementation with partners
 - Research on new technology trends and tools, that supports latest FinTech initiatives such as remote account opening, ChatBot, and other new ideas

Requirements:

(A) Education Background:

- Undergraduate / Postgraduate students graduating in Dec 2024 – Jun 2025, with minimum CGPA of 3.2 / 4.0

(B) Discipline Preferred:

- Any Discipline

(C) Attributes:

- No coding experience or knowledge required
- Possess analytical and problem solving skills
- A general interest in technology, mobile, and apps
- Willing to work with technical and business teams
- Flexible and willing to accept different assigned projects and tasks

(D) Language Proficiency:

- Good command of written and spoken English;
- Good command of written Chinese, spoken Cantonese and/or Mandarin.