

DBS Bank (Hong Kong) Ltd.

About the company

As the leading bank in Asia, DBS Consumer Banking Group is in a unique position to help our customers realise their dreams and ambitions. As a market leader in the consumer banking business, DBS has a full spectrum of products and services, including deposits, investments, insurance, mortgages, credit cards and personal loans, to help our customers realise their dreams and aspirations at every life stage. Our financial solutions are not only the best in the business – they were made just right for you.

Internship Information

The intern will be involved in digital payment initiatives that aims to create future digital payment experience with focus on data, machine learning and artificial intelligence modellings, and interactive mobile experiences.

Name of Department(s) offering internship positions:

CBG – Digital, Customer Experience and Ecosystems

Digital Payment, Deposit & API Squad

Internship Duration: 6 months

Internship Period: Jul / 2022 – Dec / 2022

Intern's Job Description

Job Duties:

- Conduct research on business landscape and fintech players related to the digital payments
- Conduct research on latest technological and UX trends on digital payment players globally
- Generate ideas, build journey prototypes, build business case for new digital payment initiatives
- Collaborate with research team to conduct usability tests and proof of concepts on new digital payment initiatives
- Arrange meetings/workshops with business users to drive the requirements gathering, conduct feasibility study, and/or gap analysis to design future states
- Prepare documentation including user stories, test plan, implementation plan, customer communication plan and assist in administrative tasks on needed basis

Requirements:

- (A) Education Background:
 - PG or UG student
- (B) Discipline Preferred:
 - Computer Science, Design, Engineering, Business Administration
- (C) Technical Skills:
 - Understanding of user centric design, UI/UX concepts
- (D) Language Proficiency:
 - Good command of spoken and written English and Cantonese
- (E) Others:
 - Sound interpersonal and communication skills with positive working attitude
 - Strong interest in technology and the financial sector
 - Curious to stay savvy about industry and UX trends
 - Creative thinking to generate new idea for archiving business value

Enquiry email (if any):