DBS Bank (Hong Kong) Ltd.

About the company

As the leading bank in Asia, DBS Consumer Banking Group is in a unique position to help our customers realise their dreams and ambitions. As a market leader in the consumer banking business, DBS has a full spectrum of products and services, including deposits, investments, insurance, mortgages, credit cards and personal loans, to help our customers realise their dreams and aspirations at every life stage. Our financial solutions are not only the best in the business – they were made just right for you.

Internship Information

This internship opportunities would help you learn more about your passion and kickstart your career in Fintech.

Name of Department(s) offering internship positions:

CBG – Digital, Customer Experience and Ecosystems Digital Delivery Squad

Intern's Job Description

Job Duties:

- Provide end to end services to Consumer Banking in new product development & system projects/enhancements

- Coordinate & negotiate with various parties including IT, vendor, branch, operation unit, control unit to provide end to end solution for product/system rollout

- Conduct system development/enhancement testing

- Prepare documentation including user requirement request, test plan, implementation plan, customer communication plan etc

- Perform post implementation review & gather user feedback for Improvement

- Take care of system performance, recommend solution to improve reliability, efficiency & control

- Ensure excellent customer experience on all digital journeys

Internship Duration: 6 months

Internship Period: **Jul / 2022 – Dec / 2022**

Requirements:

(A) Education Background:
- PG or UG student

(B) Discipline Preferred:
- Information Technology / System related

(C) Technical Skills:
- Good understanding of Agile methodology is preferred

(D) Language Proficiency:
- Good command of spoken and written English, Cantonese & Mandarin

(E) Others:
- Sound interpersonal and communication skills with positive working attitude