

DBS Bank (Hong Kong) Limited

About the company

DBS is a leading financial services group in Asia with a presence in 18 markets. Headquartered and listed in Singapore, DBS is in the three key Asian axes of growth: Greater China, Southeast Asia and South Asia. The bank's "AA-" and "Aa1" credit ratings are among the highest in the world.

Internship Information

The intern will be involved in projects that aims to transform the customer / employee experience. He / she will obtain exposure to work with corporate partners, FinTech startups, and various senior stakeholders within the bank.

Name of Department(s) offering internship positions:

CBG – Digital, Customer Experience & Ecosystems
Ecosystems Squad

Internship Duration: 6 months

Internship Period: 6 / 2022 – 12 / 2022

Intern's Job Description

Job Duties:

- Conduct research on business landscape, corporate entities, and fintech players related to the business development and partnership engagement workflow
- Conduct research on latest technological and UX trends within the Financial sector globally
- Gather, analyze, and document business requirements for solution prototyping and development
- Perform review to ensure alignment between available technological capabilities and business requirements
- Arrange meetings/workshops with business users to drive the requirements gathering, conduct feasibility study, and/or gap analysis to design future states
- Draft and maintain project workplans, compile regular status report for management update
- Assist in planning and execution of events, project coordination, and administrative tasks on needed basis

Requirements:

- (A) Education Background:
 - 2nd year or above UG student / PG student
- (B) Discipline Preferred:
 - Computer Science, Design, Engineering, Business Administration
- (C) Technical Skills:
 - Excellent knowledge of Microsoft Office applications, especially Excel and Powerpoint
 - Understanding of user centric design, UI/UX concepts
- (D) Language Proficiency:
 - Good command of English, Cantonese (plus but not required), and Chinese (plus but not required)
- (E) Others:
 - Currently studying towards a degree in Computer Science, Design, Engineering, Information Management, Business Administration or similar
 - Strong interest in technology and the banking sector
 - Curious to stay savvy about industry and UX trends
 - Demonstrate the capacity to work in a team environment
 - Good attention to details, strong analytical and problem-solving skills
 - Ability to adapt quickly to challenging situations and find innovative solutions