Electronic Bill Presentment and Payment Service E-Brochure/E-Leaflet (2013 version)

Electronic Bill Presentment and Payment Service

Hong Kong's first one-stop platform to receive, manage and schedule payments for bills via

internet banking.

E-bills: Bills get paid. The smart green way

The Electronic Bill Presentment and Payment Service (EBPP) is a new, innovative internet banking service in Hong Kong. Most retail banks are offering this refreshing bill-payment experience.

1. Business-to-customer (B2C) e-billing and e-payments

You can receive and pay e-bills issued by a range of merchants.

2. Online charity donations and electronic donation receipts

You can make donations to participating charity bodies and religious organizations and

receive electronic receipts.

3. Cross-border e-billing and e-payments

You can receive and pay e-bills issued by merchants in Mainland China and overseas

countries.

Business-to-business (B2B) e-billing and e-payments

Companies can also bill or pay their business partners online.

In addition to Hong Kong Dollar, EBPP also enables e-payments in Renminbi and US Dollar.

For a list of participating merchants and banks, visit http://www.hkicl.com.hk

What are the advantages of using EBPP?

1. One-stop services: You can receive and pay bills via your internet banking

account.

2. Hassle-free: No longer will you need to receive bills from different

channels like post, email and SMS. Managing different

electronic bill records becomes much easier.

3. **Environmentally friendly:** The whole process is paperless and cashless.

4. **Full control:** Set payment preferences at your fingertips. Update the

payment schedule, amount and bank account at anytime,

anywhere.

5. Comprehensive services: You may receive bill notifications and payment reminders from

banks. You may also receive and pay the bills for family

members. Check with your bank to see what value-added

services are on offer.

How to register?

Step 1. Log onto your internet banking account.

Step 2. Select the merchants from which you wish to receive e-bills

Step 3. Enter your bill account number and other details. Confirm your registration.

Step 4. You will soon be notified of the registration results.

How do I view and pay bills?

- Step 1. Bills issued by registered merchants will be delivered to your internet banking account regularly according to the billing schedule of the merchants.
- Step 2. When the bills are ready for review, they can be viewed under "Bill summary". An electronic version of the bill may also be provided by merchants.
- Step 3. To make payment, simply use the bill payment function. For your peace of mind, you may choose to automate the payments. Your autopay instructions for EBPP can be changed anytime.
- Step 4. The EBPP will keep your e-bills and payment history for a period of time as advised by your bank. With these convenient one-stop services, you will have no hassle in

managing and paying bills in the future.

Details of terms, service scope, as well as designs and layouts of the internet banking platform after customer login may vary from bank to bank.

Contact your bank, or log onto your internet banking account to learn how you can get the most out of EBPP now!
