

HKMA Consumer Education Programme
Education Video

Don't Lose Your Key (Full Version)

Boss : Everyone has a story deep down in the heart

Boss : Who are you?

Boss : I know I'm gorgeous

Boss : What?

Boss : I'm making more than a million in a minute

Colleague: Return ticket to Europe costs only \$1,000
It's a real good deal

Saleswoman: Madam
The limited edition turquoise handbag you longed for is
back in stock

Boss : It's back in stock
Finally I got it
Here I come
I've been waiting for ages

Colleague: Really that long?

Boss : Pardon?

Colleague: Hey you got a message

Boss : Must be my admirers again
No need to reply now
Just let them wait
I'm going to buy the handbag now

Boss : It's alright, I don't need packing

Saleswoman: Excuse me, Madam
Your credit card payment was rejected

Boss : What do you mean? Unsuccessful payment?
How come?

Saleswoman: I've tried several times

Boss : Let me call the bank
If there's nothing wrong with my card
I will make you pay

Huh? How come there're so many messages?
What?
My credit card has been hacked?

Colleague: Keung said there's a new travel website
with air tickets on big sale now
Return ticket to Europe costs only \$1,000
It's a real good deal
But it's a limited offer

Boss : Get out
The price is really good
Is it for real?

Got it!
Limited offer?
I got the ticket anyway
Wait, why is it not responding?

Boss : What a bad day!
I can't get my handbag
and my credit card is hacked!
Fortunately
I'm making more than a million in a minute

Boss : Let me log into my e-banking account now
and see how much I've just earned

Great!
There're so many choices of Wi-Fi here

Norman Chan: Excuse me, Madam

Boss : Who are you?

Norman Chan: I'm afraid your keys have been stolen

Boss : But my keys are here
I know I'm gorgeous
but I'm not going to give you my phone number

Super: Your phone number?

Norman Chan: Madam
You just accessed your e-banking account via an unknown
Wi-Fi
Your account information and passwords
which are your digital keys
have been stolen

Boss : What? What should I do?

Norman Chan: What would you do
if you lose your home keys?

Boss : I'll replace the lock immediately

Norman Chan: Exactly!
Your digital keys are as important as your home keys

Boss : I got it
Let me call the bank now
and change my personal account password

