

Hong Kong Monetary Authority
Public Education Video

FPS x PromptPay

Voice-over: After a busy year, let the FPS ambassador
take everyone on a short trip to relax
This is our destination: Bangkok!
Are you going to exchange Thai Baht?
You do not need to get too much cash when you go to Thailand nowadays
Let's go and enjoy the delicious food

No need to count notes and coins for payment anymore
simply use your mobile phone to pay with FPS
Yes, you are right
FPS has already made its way to Thailand

If you see the PromptPay logo and QR code displayed at merchants in Thailand
you can simply scan the QR code using your mobile banking or e-wallet
application directly
and make payment immediately via FPS. Isn't it very convenient?

Do you not believe it? Let's try it out!
The entire process from confirming the payment to the merchant receiving the
funds is completed
Three, two, one
in just 3 seconds?!
Why is it so quick?

The Hong Kong Monetary Authority (HKMA) has collaborated with the Bank of
Thailand (BOT)
to launch the "FPS x PromptPay" service
After scanning the QR code, the screen will clearly display the merchant's name
transaction amount in Thai Baht, equivalent amount in Hong Kong Dollars and
exchange rate
There is no need to do your own calculation
Verify the accuracy of all payment details carefully before proceeding with the
payment
The payment process is similar to using the FPS in Hong Kong

Is payment via the FPS available upon scanning any PromptPay QR codes?
As long as the PromptPay QR codes
are provided by one of the five participating banks in Thailand can be paid by
FPS
They have already covered 90% of PromptPay merchants
If the PromptPay QR code is provided by a bank other than these five banks
or small merchants using QR code of their personal account for receiving funds

then FPS payments will not go through
Hong Kong users can use the service through the mobile applications
of any participating banks or e-wallet operators displayed on the screen

Some merchants do not display the PromptPay logo
you can inform the staff that you would like to pay with PromptPay
The staff will then generate a PromptPay QR code on the POS terminal for you to
scan
and the Thai Baht amount for that transaction will be displayed automatically
Another type of PromptPay QR code is the static QR displayed by the merchant
which requires the user to input the Thai Baht amount for a transaction
It is important to note that the exchange rate provided during the transaction is
time-limited
If the time limit is exceeded, you will need to rescan the QR code

Kindly be reminded everyone once again that
you should verify the accuracy of all the transaction details
especially the transaction amount are correct
before confirming the payment regardless of when and where you conduct the
transaction
After completing the payment
you will receive a notification confirming your transaction through
your usual communication channels, such as email, SMS, or in-app notification

In addition, the daily transaction limit is set at HKD 10,000
If necessary, you can request to lower the limit through your respective bank

Hong Kong users can make payments at over 8 million PromptPay merchants in
Thailand

Whether it is shopping, dining, getting a massage
or taking the Bangkok Mass Transit System (BTS), you can pay through FPS

Interviewee: I will use (FPS)

Interviewee: It is convenient and easy to use, just scan (the QR code) and pay
No need to carry so much cash

Interviewee: It would be convenient if we can make payment through our account directly

Voice-over: Thai travellers visiting Hong Kong
can also make payments through PromptPay by scanning FPS QR code
at merchants that accept FPS
The payment process is no different from scanning a PromptPay QR code
for payment in Thailand
quick and convenient

Interviewee: PromptPay! Thailand banking (app) to scan
I will use FPS in Hong Kong

Interviewee: Hello, welcome to use FPS!

Super: Faster Payment System and PromptPay Logos
Hong Kong Monetary Authority and Bank of Thailand Logos