

## HKMA Consumer Education Programme

### Education Video

#### Security Tips on Using Mobile Banking

Woman 1: Oh! Where is it?

Impossible!

Where is it...where did it go?

Oh! I've lost it ...Oh no!

I've lost my mobile phone!

Woman 2: Did you store a lot of personal information in it?

Man: Date of birth?

Woman 2: Address?

Woman 1: I was only just using a bank smartphone app!

Woman 3: If someone finds your phone, he can access all your personal data and banking details!

Woman 1: So what can I do?

Host: There's so much personal information stored in your mobile phone and it can be used to access your bank account through internet. No wonder you get headache when losing it!

To increase your mobile phone's security, first, set a screen lock password, regularly update its operating system and bank smartphone apps, and install the latest version of anti-virus and security apps. Never change the settings on your smartphone!

Be careful, you won't always be lucky!

Host / Super: Avoid headaches when losing your mobile phone by installing adequate security measures.

Super: Hong Kong Monetary Authority Logo  
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