## <u>Fraudulent Calls Purportedly from Banks</u> TV Announcement in the Public Interest (API)

Woman: Hello! Boss is in a meeting. How can I help you?

Man: We have special offers for personal loans from different banks.

Your application can be approved immediately with your ID number.

Woman: No thanks!

Man: How about a credit card?

I can ensure you'll get one from any bank.

Woman: Are you trying to con me?

Banks are no longer allowed to use referral services

by intermediaries for personal loan

or credit card applications.

And I won't give you my personal data

without checking your identity via a bank's hotline.

Bank hotlines are listed on the websites of

the Hong Kong Monetary Authority, the Hong Kong Association of Banks

and the individual banks.

Super: Verify Calls via Bank Hotlines

Stay Vigilant

Logos of the Hong Kong Monetary Authority and the Hong Kong

Association of Banks www.hkma.gov.hk

www.hkab.org.hk