# **Sun Life Hong Kong**

#### About the company

Sun Life Hong Kong has been helping Hong Kong to shine brighter since Feb 22, 1892. Today, We provide professional financial services to both individual and corporate Clients through our individual life and health, pensions and group insurance, and third party administration businesses in Hong Kong. We are focused on providing top-quality protection and wealth management products, and retirement planning to satisfy our Clients' evolving needs at different life stages.

#### **Internship Information**

We are looking for a passionate student who embrace all rewards and challenges throughout the digitalization transformation process to join us on a 6-month full time paid internship from July to Dec 2024.

During the placement, the intern will be coached by our experienced colleagues and leaders in gaining their hands-on experiences on various tasks and have a deep dive exposure to the operations of a global leading insurance firm.

Name of Department(s) offering internship positions: Business Transformation – Digital Delivery

#### Job Duties:

**Intern's Job Description** 

- Collaborate with Product Owners to understand business challenges, identify user needs to deliver the product vision
- Assist in conducting analysis and drive workshops to define forward looking business requirements and assist in defining product roadmap
- Partner with the digital delivery team to work with business and technology stakeholders to identify problems, elicit key business needs and create a prioritized backlog of requirements based on business value.
- Verify requirements for completeness, consistency, comprehensibility, feasibility, and conformity to standards
- Assist in performing market analysis and benchmarking on key business areas to understand gap compared to competition on business focus areas

Internship Duration: 6 months (full time)
Internship Period: Jul / 2024 – Dec / 2024

### Requirements:

- (A) Education Background:
  - Year 2 4 students who wish to pursue a career in Information Technology. Master students will also be considered.
- (B) Discipline Preferred:
  - Computer Science, Information Technology,
     Data Science, Engineering
- (C) Technical Skills:

- (D) Language Proficiency:
  - Fluency in Mandarin and English (Cantonese preferable)

#### (E) Others:

- Hardworking, possess a positive mindset and always ready to learn or try new things in digitization is hugely preferred
- Able to multi-task, manage priorities and work efficiently to meet tight deadlines under pressure
- Ability to develop practical solutions, and adapt to new changes
- Excellent interpersonal skills
- Passionate and has zest in his/her work

## FINTECH CAREER ACCELERATOR SCHEME 2024/25

- Assist in perform user acceptance test and post implementation system checking
- Assist in user on-boarding to product with documentation and user training
- Support digital delivery team to implement required system enhancement to cope with ongoing business needs

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