

HKMA Consumer Education Programme

Education Video

Security Tips on Using Automatic Teller Machines (ATMs)

Host: So much money in your bank account has gone, no wonder you are so scared!

Even though banks have now enhanced ATM cards' security level with chip-based technology, you shouldn't be so careless when using ATMs!

You were busy chatting on the phone and were not aware if someone was looking over your password.

You didn't cover the keypad with your hand when entering the password, and you even didn't check if there were any loose components, suspicious devices or cameras. What you did is wrong!

Super: Loose Keypad or Cover
Illegal Card Skimming Device
Pinhole Camera

Host: One more reminder, you can further enhance your protection by pre-setting your overseas cash withdrawal limit and valid period before travelling!

Super: Overseas cash withdrawal function has been activated

Host / Super: Avoid frightening surprises! Stay alert when using ATMs!

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